

# **Student Peer Support Mentor**

## **Job Description**

### **The Role**

<b>Job title:</b>	Student Peer Support Mentor
<b>Department:</b>	Student Services
<b>Responsible to:</b>	Mental Health Coordinator
<b>Location:</b>	RAU Campus, Cirencester
<b>Salary:</b>	£12.21 (21 years and over)/£10.18 (under 21 years) per hour plus holiday pay at 12.07%
<b>Term:</b>	Casual

### **Purpose**

The Peer Support Mentor (PSM) will be part of a team of PSM's assisting the Student Services and Accommodation teams when required throughout the academic year.

Peer Support Mentors will help new and continuing students navigate academic, social, and personal challenges, promoting their overall well-being and success. They will provide inclusive peer support activities to fellow students in the student lounge and around Campus.

The PSM's will work closely with the Student Services team assisting students who may need extra help settling into the RAU community or who may be experiencing a particularly challenging time.

The PSM could also be asked to undertake peer support and mentoring for international students new to the UK.

### **Key Responsibilities**

#### *Student Wellbeing*

- The PSM will act as peer support to individual students offering a confidential, empathetic and understanding ear to those students who may be facing challenges - An example of this could be making sure that a vulnerable student has someone to go to the dining room with, or having a supportive conversation with a student on an evening or weekend.
- The PSM will provide peer support for international students to help with practical issues such as setting up bank accounts or accessing healthcare.

- The PSM will be confident in directing students to relevant campus resources including student support services, Student union, chaplaincy and academic support where relevant.

#### *Community Building*

- The PSM will be confident in directing students to relevant campus resources including student support services, Student union, chaplaincy, careers advice and academic support where relevant.
- Organise and facilitate, events, and activities aimed at building a supportive student community.
- Encourage student engagement and participation in campus events and organisations.
- The PSM will organise and participate in regular social / community activities in the Student Lounge providing non-alcohol orientated welcoming and inclusive social events.
- The PSM will work closely with the Student Union and the Student Services team to gather feedback from students to help inform future social & community events in the Student Lounge.
- The PSM will be present in the Lounge to provide welcoming conversation to students.
- Foster an inclusive environment where all students feel valued and respected.

#### *Accommodation Support*

- The PSM will work alongside the accommodation officer to prepare for arrivals.
- The PSM will be present on arrival day(s) to meet, greet and settle in students noting that arrivals can occur at various times of the year. (
- The PSM will refer poor/threatening behaviour to appropriate members of RAU staff.

#### *Campaigns*

- The PSM will support and facilitate campaigns led by Student Services and the Student Union which promote positive health and wellbeing.
- The PSM will undertake activities to publicise events and campaigns on the instruction of Student Services.

## General responsibilities:

- The University is committed to equality of opportunity. All staff are required to comply with current legislation, [university policies](#) and good practice guidance -
- All staff are required to act in a way that safeguards the health and wellbeing of children and vulnerable adults at all times. The post holder must be familiar with and adhere to appropriate [safeguarding policies](#) and guidance and participate in related mandatory/statutory training.
- It is a condition of employment that staff will not disclose any information obtained in the course of their duties other than to those entitled to receive it. The post holder must ensure that the [confidentiality of personal data](#) remains secure and that restricted information or highly restricted information to which they have access remains confidential during and after their employment at Royal Agricultural University.

- The university acknowledges its responsibility to provide a safe, [smoke free environment](#), to its employees, service users and visitors. It is the policy of the University not to allow smoking on university premises other than in specifically designated areas.

## University Values

As a University we have chosen five values to underpin our learning community. These are the values which we will all work by and for which we want the RAU to be known. We are:

- Collaborative - we believe in the power of working together. We are stronger as a community of practice - inspiring each other, identifying shared goals, and providing reciprocal support leads to greater success.
- Open-Minded - we are receptive to new ideas and we value the diversity of experiences and skills. We are committed to listening to everyone across the RAU community.
- Resourceful - we adopt creative approaches to achieve our goals while setting higher standards, promoting professionalism and sustainability.
- Responsible - individually and collectively we take accountability for our actions working with integrity to achieve the highest ethical standards.
- Inclusive - we acknowledge the fundamental value and dignity of all individuals and are committed to maintaining an environment that seeks to eliminate all forms of discrimination and respects diverse traditions, heritages, and experiences.

## Who are we looking for?

We are looking to recruit up to four students to work from September 2025 for the academic year. They will need to be enthusiastic, innovative and able to use their initiative. Using creativity to generate engagement with events and campaigns is desirable.

The ideal candidates will recognise the importance of boundary setting in a support context, although full training will be provided and need to be available throughout the academic year when we ask for help.

Chosen candidates will maintain strict confidentiality and adhere to ethical guidelines when handling information shared by other students.

**The successful candidates should be available w/c 21st Sept 2025 to participate in ongoing training sessions to enhance their peer support skills, intervention techniques and knowledge of available resources.**

## Application Procedure

This vacancy is open to RAU students only in the first instance.

For further details and an application form please contact: [Human.Resources@rau.ac.uk](mailto:Human.Resources@rau.ac.uk)

**Closing date:** Wednesday 4<sup>th</sup> June 2025

**Interviews:** Tuesday 10th June 2025