RAU damage charges for individual rooms and shared areas

Item	Damage/replacement/cleaning charge	Individual/ Shared charge
KEYS / CARDS		
Replacement lock following non-return of key	£110 minimum	I
Replacement ID/access card	£10	I
CLEANING		
*Additional = above and beyond the usual cleaning services offered		
Additional rubbish removal needed in shared areas	£50	S
Cleaning of bodily fluids	£50 minimum	I
Additional Kitchen clean	£60 minimum	S
Additional Oven clean	£65	S
Additional Fridge/freezer defrost and clean	£40	S
Additional Carpet cleaning	£40 minimum	I/S
FIRE SAFETY EQUIPMENT – IMMEDIATE FINE		
Tampering with any fire safety equipment	£250	I/S
Covering Smoke detectors	£250	I
Malicious activation of fire alarms	£250	I/S
SMOKING		
Smoking/evidence of within accommodation	£250	I
Tampering with Entry/Fire doors	£250	
Damage leading to replacement of Fire doors	£680	I/S
PAINTING AND DECORATING		
Redecoration of one wall	£60 minimum	I/S

Item	Damage/replacement/cleaning charge	Individual/ Shared charge
KITCHEN AND CLEANING EQUIPMENT		
Replacement kettle	£25	I/S
Replacement toaster	£45	I/S
Replacement kitchen bin	£25	I/S
Replacement microwave	£120	I/S
BEDROOM		
Replacement mattress (single)	£130	I
Replacement desk lamp (freestanding)	£20	I
Replacement bedroom mirror	£40	I
Replacement waste bin	£10	I
Damage to internet port (socket on wall)	£100	I
Replacement sink	£150	I
GENERAL		
Administration fee – Late payment of fines/Room changes	£50	
RAU property damage	Will be costed by Estates depending on need	I/S

All charges include cost of item, labour costs, administrative costs and VAT.

RAU Accommodation Terms and Conditions 2025-26

4.1.4 You agree to pay for any damage (except for reasonable wear and tear) that you or your visitors cause in the Accommodation or Shared areas during your stay. In the case of damage to shared areas, if the individual responsible cannot be found, the students with access to that area will be asked to pay a proportion of the reasonable costs of the repair of damage or replacement of furniture or fittings. The total cost will be divided equally between the residents on that floor. Students will also take responsibility for damage caused by themselves in other areas. If we reasonably believe that damage has been caused deliberately or recklessly, the University may take disciplinary action against you, refer the matter to the police, and/or terminate your Agreement.