

The Royal Agricultural University

Programme Specification:

MSc Cultural Heritage Management

Academic Year 2027/28

PROGRAMME SPECIFICATION [ACADEMIC YEAR 2027/28]

This Programme Specification is designed for prospective students, current students, academic staff and potential employers. It provides a concise summary of the main features of the programme and the intended learning outcomes that a typical student might reasonably be expected to achieve and demonstrate if they take full advantage of the learning opportunities that are provided. More detailed information on the teaching, learning and assessment methods, learning outcomes and content of each module can be found in the Module specifications.

When printed this programme specification becomes an uncontrolled document. Please visit the RAU's website for the most up to date version of the programme specification:

<https://www.rau.ac.uk/courses/postgraduate/postgraduate-courses>

Section 1 – Material Programme Information

Criteria	Detail
Validating body	Royal Agricultural University
Teaching Institution	Royal Agricultural University
Subject Area	Land and Property Management (LPM)
Entry Award(s)	MSc Cultural Heritage Management Postgraduate Diploma Cultural Heritage Management Postgraduate Certificate Cultural Heritage Management
Final Award and exit route(s)	MSc Cultural Heritage Management Postgraduate Diploma Cultural Heritage Management Postgraduate Certificate Cultural Heritage Management
Programme title	MSc Cultural Heritage Management
Location(s) of study	Royal Agricultural University, Cirencester
Full time study	One Year
Part-time study	Two to Six Years
Language of study	English
Programme start month	September or January
Period of validation	September 2024 to August 2029
Name of Professional, Statutory or Regulatory Body	N/A
Type of Accreditation	N/A
Accreditation due for renewal	N/A
UCAS Code	N/A
Quercus Code	CHM/CHMC/CHMD
HECoS Code	100807 – Heritage Management
QAA Subject Benchmark Statement(s) and other reference points	This MSc programme has been designed to meet: Archaeology (including Master's) 2022 The professional standards criteria of the Institute for Historic Building Conservation (2012), the Chartered Institute for Archaeology (2016) & the Royal Institute of Chartered Surveyors (2019).
Academic level on Framework for Higher Education Qualifications (FHEQ)	Level 7
Approval at AQSC	February 2023
Version	1.0 February 2023 2.0 April 2024: removal of 4735, replaced with 4763 and 4765 3.0 July 2024: removal of 4730; replacement of 4732 with 4737 4.0 All module codes replaced with FHEQ level 7 codes

Criteria	Detail
Entry requirements (this should be the standard University entry requirements unless otherwise approved by the Academic Board, and include UCAS entry profile for UG programmes and IELTS)	An Undergraduate Honours Degree (2:2 or above) from a UK university or overseas equivalent, or a professional qualification and/or experience considered to be equivalent to the above. For information on international qualifications, please, see our country specific pages. For countries not listed please contact admissions@rau.ac.uk
Non-standard application	We welcome applications from applicants with non-standard qualifications who are able to demonstrate knowledge, experience and skills developed in the workplace or elsewhere and which are relevant to the programme of study. Applicants will need to use their personal statement to provide further details supported by a CV. All non-standard applications will be considered by the Programme Leader on a case-by-case basis and applicants can expect that an interview may be required as part of the admissions process.
English language	If English is not your first language, you will need to reach the requirements outlined in our English language requirements for the level of study. For postgraduate taught programmes this is IELTS Academic min. overall 6.5 with no element below 5.5(or equivalent). English language tests usually have a validity of 2 years from the date the test is taken.
Interviews	Interviews are usually required for non-standard applications.

Section 2 - Programme Structure

The structure of all University awards complies with the University's [Academic Regulations for Taught Programmes](#) which includes information about the:

- Rules for progression between the stages of a programme;
- Consequences of failure for referrals, compensation and exist awards;
- Calculation and classification of awards.

The programme will be delivered as a form of block teaching built around two intensive teaching days per week for full-time students and one teaching day a week for part-time students over two years. Students taking more than two years to complete will take blocks as available.

The MSc programme consists of four x 30-credit taught modules and a 60-credit dissertation.

For those taking the MSc degree full-time, four modules are taken over two semesters (two 30-credit modules in each semester). There is one core module and one elective module in

each semester. For those beginning their studies in September, the dissertation will extend until the end of the following August. For students beginning their studies in January, the dissertation will begin in semester two, extend over the Christmas period, and have a deadline in January.

For those taking the MSc degree part-time over two-years participants will take two 30-credit modules per year (usually one per semester) with the dissertation being submitted in August of the second year (for September starters) or January of the second year (for January starters).

For those taking the MSc degree part time over three, four, five or six years, the expectation is that they will study a minimum of one module (30 credits) per year and submit the dissertation as the final degree element in either August of the final year (for those that start their dissertation in September starters), or December (for those that start their dissertation in January starters). Detailed study plans are to be agreed with the programme leader.

MSc Cultural Heritage Management (180 credits)

The accumulation of 180 credits at level 7 (of which 60 must be achieved from a Masters dissertation or agreed equivalent research-based project), through the assessment of programme elements as detailed below:

Level 7

Module code	Module title	Level	Credit value	Core/ Elective	Semester
7C008	The Past in Principles and Practice	7	30	Core	1
7C007	Heritage Interpretation	7	30	Core	2
7C001	Dissertation	7	60	Core	1 and 2
7C002	Landscape Archaeology	7	30	Elective	1
7C006	Understanding Buildings and Landscapes	7	30	Elective	1
7C010	Regeneration & Placemaking in the Historical Environment	7	30	Elective	2
7C011	Specialist Project by Practice or Research	7	30	Elective	1 or 2
	Total Credits: MSc Cultural Heritage Management		180		

PG Diploma Cultural Heritage Management (120 credits)

The accumulation of 120 credits (or more) at level 7 through the assessment of programme elements as detailed below:

Level 7

Module code	Module title	Level	Credit value	Core/ Elective	Semester
7C008	The Past in Principles and Practice	7	30	Core	1
7C007	Heritage Interpretation	7	30	Core	2
7C002	Landscape Archaeology	7	30	Elective	1
7C006	Understanding Buildings and Landscapes	7	30	Elective	1
7C010	Regeneration & Placemaking in the Historic Environment	7	30	Elective	2
7C011	Specialist Project by Practice or Research	7	30	Elective	1 or 2
	Total Credits: PG Diploma Cultural Heritage Management		120		

PG Certificate Cultural Heritage Management (60 credits)

The accumulation of 60 credits (or more) at level 7 through the assessment of programme elements as detailed below:

Level 7

Module code	Module title	Level	Credit value	Core/ Elective	Semester
7C008	The Past in Principles and Practice	7	30	Core	1
7C010	Regeneration & Placemaking in the Historic Environment	7	30	Elective	2
7C007	Heritage Interpretation	7	30	Elective	2
	Total Credits: PG Certificate Cultural Heritage Management		60		

Section 3 – Programme overview and Programme Aims

This programme is designed to provide a postgraduate qualification in Cultural Heritage. Here, heritage is defined in both its tangible and intangible forms, as materials, traditions, buildings, landscapes and protected areas that are valued from the past, including the recent past. Cultural Heritage has become increasingly important and relevant in modern society, as a link to history and the past, and as a key part of society's identity. The MSc will explore these concepts at both a theoretical and practical level, providing training in the management and conservation of the Cultural Heritage and protected areas.

The full MSc programme is built around two core modules and a dissertation, and five elective modules of which students can choose two.

The first core module is Conservation Planning, which looks at legal and other forms of protection for heritage and the institutions that look after it. It examines how heritage is designated, managed and protected, through key concepts such as value and significance and managing change. This will enable students to grasp many of the core concepts behind conservation planning and its operation.

The second core module provides an insight into theoretical issues linked to hands-on Heritage Interpretation skills. Concepts around contested heritage, treatment of human remains and repatriation / restitution will be discussed, as will ideas concerning narrative and interpretation of heritage assets. The module will draw upon mainly UK case studies but will include international dimensions where this is appropriate. Students will be encouraged to think about the nature and purposes of communication, and the different forms that it can take. The module will then look at a range of these approaches - including re-enactment, media (print, broadcast, web, social etc.), visitor management, access and organisation and interpretation (guides, signage, tours, etc.).

The 60-credit dissertation module runs across both semesters and represents an opportunity to create a considered piece of academic or professional writing, based around primary research. The student is guided in their choice of subject, and through the programme will have regular discussions and seminars on structure and research methods. There will be flexibility in the form of the dissertation from very practical research to more formal academic investigations and reviews. The module is broken down into two semester-based sections. The first introduces students to the essential concepts involved in research. These include how to design and develop research questions, how to formulate aims and objectives, how to select appropriate theoretical and methodological approaches, and how to manage data. The module will provide a thorough grounding in research ethics, risk assessment, project planning and research management and will also introduce students to the many platforms, apps and processes they can use to support their work. The second semester is devoted to scaffolding student's self-led research through individual tutorials and group-crit events, as well as sessions on structuring and writing for different outputs.

By the end of the programme students will be prepared for a career in the management and interpretation of cultural heritage, providing graduates with transferable skills to work in the heritage world, that might for instance include journalism, and broadcast media, research or production, as well as those with life-long learning aims. We will expect our students to graduate with a high level of autonomy and self-direction, the demonstration of adaptability, initiative and originality alongside accountability, integrity and ethical judgement.

Section 4 – Programme Sustainability

This programme is aligned to UN Sustainable Development Goal (SDG) 11 which aims to make cities and human settlements inclusive, safe, resilient and sustainable. It also contributes towards several other SDG goals, especially SDG3, wellbeing. It does this by training heritage practitioners in the sustainable management of historic and traditional buildings and the use of cultural assets in wider area regeneration. The will ensure that heritage assets:

- are managed as efficiently as possible in terms of energy and other resource use (SDG1, SDG3, SDG7, SDG8 & SDG11);
- retain historically captured carbon and reduce the need for the production of new materials (SDG12);
- provide appropriate educational materials to enable people to understand, enjoy and conserve the historic environment (SDG4 & SDG13);
- are used to reduce inequalities within local communities (SDG10)
- will be more resilient to the impacts of a more severe climate (SDG13);
- provide viable future uses for historic buildings, sites and materials (SDG8);
- save money and contribute towards an economically viable future (SDG8);
- help communities to become more resilient (SDG3, SDG10 & SDG11);
- reduce fuel poverty (SDG1 & SDG10) and produce efficient water use (SDG12);
- provide better standards of housing and workplace environments, which increases the wellbeing of users (SDG3).

Section 5 – Programme intended learning outcomes

The learning outcomes employ those of the OfS Sector Standards, QAA Master's degree specification and the QAA Archaeology specification. They use established skill group descriptors which relate to national standards from the Institute of Historic Building Conservation and the Royal Institute of Chartered Surveyors.

On successful completion of the named award, students will be able to demonstrate the following Learning Outcomes (LOs):

Knowledge and Understanding

LO no.	On successful completion of the named award, students will be able to:	Module Code/s
1.	Heritage in Context Critically evaluate the concepts of heritage and cultural heritage and the many settings and multiple ways in which they are employed. Understand how economic, cultural, ethical, and social factors shape public and political perceptions of community and national heritage. Understand the main principles of sustainable development in both rural and urban developments.	7C008, 7C010 7C007
2.	Heritage Interpretation Demonstrate a critical understanding of interpretation and the interpretive narrative and practical approaches to the interpretation of buildings, sites, monuments and landscapes. Understand audiences, segmentation, costs and benefits in interpretation decision-making.	7C007
3.	Communicating Heritage Be able to assess, evaluate and employ different media forms to communicate and promote the aims and aspirations of a heritage project. Students will also be able to articulate a coherent and professional strategy for a heritage project.	7C001 7C007
4.	Threats to Heritage Investigate and evaluate the range of threats facing the historic environment through methods such as PESTLE analysis and horizon scanning and be fully cognisant of the concepts of context, significance and values.	7C008 7C010
5.	Legal Protection Understand and be familiar with the use of legal tools and instruments to protect the historic environment. Demonstrate a critical awareness of the roles of key international, national and local agencies in heritage protection.	7C008
6.	Heritage Regeneration and Sustainability Demonstrate a critical understanding of the principles and practice of social, economic and environmental regeneration and explore, research, understand and be able to critically assess heritage resources in a regeneration context. Students will also be able to articulate a coherent vision for the future of historic buildings, sites, environments and landscapes and contribute to debates around sustainable repurposing and reuse of heritage assets, with reference to 'sense of place' and community needs.	7C001 7C008 7C010

Intellectual, Professional, Key skills

LO no.	On successful completion of the named award, students will be able to:	Module Code/s
1.	Personal Effectiveness Demonstrate critical self-awareness, self-reflection and self-management; time management; sensitivity to diversity in people and different situations, and the ability to continue to learn through self-managed study, reflection on practice and experience.	All modules
2.	Interpersonal Skills (Teamwork) Demonstrate effective performance within teams and the ability to recognise and utilise individuals' contributions in group processes and negotiate, persuade or influence others; to understand team selection, delegation, development and management.	All modules
3.	Communication Carry out effective two-way communication: listening, effective oral and written communication of complex ideas and arguments, using a range of media, including the preparation of reports/documents appropriate to the audience.	All modules
4.	Digital Skills (a) effective comprehension and professional use of IT including email and internet, databases, spreadsheets and word processing. (b) Understanding of digital recording, analysis interpretation and presentation. (c) Ability to apply digital skills to information gathering and problem solving across several areas.	All modules
5.	Critical & Creative Thinking Think critically and be creative: To manage the creative processes in self and others; The capability to organise thoughts, identify assumptions and evaluate statements in terms of evidence, detect false logic or reasoning, identify implicit values, define terms adequately and generalise creatively but appropriately.	All modules
6.	Problem Solving & Decision Making Solve complex problems and make decisions: establish criteria using appropriate decision-making techniques, apply them to create and evaluate options and then implement and review decisions.	All modules
7.	Research Design & Implementation Identify problems, and design and conduct research either individually or as part of a team.	All modules
8.	Synthesis, Analysis & Evaluation Locate, synthesise, analyse and evaluate data and information from a wide range of sources to support and evidence solutions to problems.	All modules
9.	Numeracy & Statistical Literacy Apply quantitative skills including methods for the handling and analysis of large numerical data sets. Understand the application of statistical tools to research questions.	All modules

Programme specific skills

LO no.	On successful completion of the named award, students will be able to:	Module Code/s
1.	Conservation Management Identify conservation issues and produce a conservation management plan to professional standards and in the appropriate industry format.	7C008
2.	At-risk Sites and Threats to Heritage Investigate and evaluate the range of threats facing the historic environment and be fully cognisant of the concepts of context, significance and values.	7C008 7C010
3.	Analysis and Significance Use multiple lines of evidence to place a given heritage asset into a wider context and to communicate its heritage significance.	7C001 7C008 7C010
4.	Regeneration Critically assess heritage resources in a regeneration context and provide advice.	7C010
5.	Re-use and Redevelopment Provide advice on the re-use and redevelopment of heritage sites.	7C010
6.	Interpretation Define audience(s) for a heritage asset and develop an appropriate interpretation strategy for a given site or collection.	7C007

Section 6 – Approach to Learning and Teaching delivery

Cultural Heritage Management requires practitioners to have knowledge across a range of heritage and applied disciplines from audience development, through to PESTLE analysis and sustainability. Like other areas of applied heritage, it has the attributes and requirements of a professional practice that makes it amenable to being taught in a reflective setting, with opportunities for practical fieldwork and fieldtrips.

This programme has specifically been designed to meet the needs of postgraduate learners many of whom may be combining study with work and/or caring or other responsibilities. Teaching is designed to be fully flexible, to allow full participation for both part-time and full-time students.

Our sessions are built around exercises to support and scaffold the learning process, and to provide valuable opportunities for peer-to-peer learning. Material is taught in workshop format combining formal elements, such as lectures, with more hands-on exploratory or consolidatory exercises, for example discussions, 'live' group research to explore or apply a particular concept, group-crit sessions, supported writing exercises, and problem-based learning.

We know that learners have many and varied motivations and ambitions for taking this programme. We therefore concentrate on drawing out and articulating these with the learner to create a tailored route through the programme, whether that be tailored training opportunities, targeted reading, or support in designing assessment projects that will be

relevant to their needs.

This programme recognises that there are many demands on learner's time and that these may fluctuate over the course of the programme. We therefore provide for a flexible spectrum of participation. We ask learners to complete a minimum of 30 credits (one module) per academic year with a maximum time allowance of six years to complete the full 180 credit programme. Should a learner's personal circumstances change, they may switch between full and part time modes of study. They are also able to move between the PG Certificate, PG Diploma, and MSc programmes by the completion of the appropriate number of core credits.

Our building, seminar rooms, lecture theatre, laboratory and toilet facilities are fully accessible. Care is taken to ensure practical sessions and field trips are accessible to as wide a range of students as possible and module leaders are always happy to discuss ways of improving access to learning.

Here at the RAU, we are always looking for ways to better support our students. We recognise that a number of our students may be working or have caring responsibilities alongside studying which can sometimes make it difficult to attend every teaching session in person. As such we have the ability for you to join lectures and seminars through an alternative digital format in prior discussion with your programme leader. Please note that for international students on a student visa, you are expected to attend your classes in person. Remote delivery is not a UKVI-authorised mode of attendance for the taught element of your course and therefore non-attendance would affect your student visa.

Please note that this type of study participation is only available to registered UK-based students and Postgraduate study.

Section 7 – Approach to Assessment

The full MSc programme comprises four modules and a dissertation project.

All four taught modules are assessed by coursework. The coursework assessments intend to replicate the wide range of analyses, syntheses, reports and products which may reasonably be expected from an individual working professionally in the Cultural Heritage sector. Module leaders will work individually with students to help them develop research topics, methods and approaches that will not only meet the assessment criteria but will also help them achieve their wider aims for the programme. Assessments are focused on professional outputs that are typically produced by trained cultural heritage practitioners. This includes conservation management plans, statements of significance, audience development or interpretation plans, regeneration plans and impact assessments. There is a great deal of scope within this to pursue individual interests in terms of the content and subject of study, the methodologies adopted and the approaches used. Module leaders will provide in-depth discussion and consultation on assessment items, individually and through group work, to ensure that they are of maximum utility to the learner.

Alongside tutorials and discussions, formative, in-class exercises will be used to scaffold and develop the learner's writing skills. Learners may take part in group-crits on their work-in-progress, sessions on understanding and incorporating feedback/feed-forward, and in-class supported writing exercises. These will provide valuable formative feedback and allow peer-to-peer learning to take place. The dissertation provides students with the opportunity to

complete a significant extended project combining many of the elements and approaches of the modules in an in-depth study. The aim here is to enable participants to demonstrate their ability to deliver a sustained piece of original and innovative work, based on primary fieldwork and supported by a thorough understanding of context and theoretical and methodological approaches. For full-time learners the dissertation module runs from day one, providing support for the assessment and opportunities for group and individual discussion alongside taught content on research design, methodology and management. Part-time learners, including PGDip and PGCert students, are most welcome to audit this class to strengthen their research work in preparation for other modules

The usual outputs of the heritage sector are sizeable professional reports. The programme therefore seeks to familiarise students with longer-form writing. Assessments are generally focused on the production of a single 6000-word output in line with the longer-format industry standard. Writing exercises throughout the programme will help learners understand how to structure these longer pieces and generate good flow. Learners will be supported through formative tasks, learning how to position their writing, produce drafts, devise methodology, respond to feedback, and self-edit their work. Many of the exercises undertaken in class will feed directly into the learner's ongoing research project, helping them to visualise the longer-form writing in a coherent and structured way.

This programme is very much designed as a stepping-stone into the cultural heritage sector. Learners are encouraged to treat the assessments and final dissertation project as opportunities for portfolio- and network-building. We encourage and support all learners to approach heritage organisations to negotiate 'live' projects for their various pieces of assessed work. Real projects help to build the learner's professional network and introduce them to the reality of working with stakeholders. The public- and/or sector-facing nature of these projects also ensures good visibility for the learner's work, helping them to establish their professional reputation in the sector. Dissertation projects may also be used to lay the groundwork for funding bids for future projects.

Overall, the programme is taught and assessed through*:

	Learning and Teaching			Assessment		
	Directed	Independent	Placement	Exam	Coursework	Practical
Year 1	22.8%	77.2%	0.0%	0.0%	100.0%	0.0%

**based on electives 7C006, 7C002*

Section 8 – Coursework grading and feedback

Assessment is an integral part of the learning experience of students. All University programmes are assessed by a range of assessment activities, each developed to provide the most appropriate means of demonstrating the student's achievement of a specified learning outcome. An assessment may assess more than one learning outcome.

The University operates standard pass criteria which can be found in the RAU Academic Regulations (paragraphs 116 – 129).

The normal basis for awards will be the overall average score in the final assessment, graded as follows:

Distinction weighted average of	70% and above
Merit weighted average of	60% - 69%
Pass weighted average of	40% - 59%
Fail average	0% - 39%

In addition to assigning a percentage mark to the work, tutors provide written feedback for all assessments which normally includes the strengths and weaknesses of the piece as well as advice about improving the work. Individual feedback is provided within 20-working days of the deadline for submission. All assessment decisions are subject to internal moderation and external scrutiny by the programme's External Examiners. Students must ensure they retain all coursework in case the External Examiner(s) wishes to see it.

Section 9 – RAU Graduate Framework

At the RAU we have chosen five values to underpin our learning community. These are the values which we will all work by and for which we want the RAU to be known for. We aim for our graduates to be:

Collaborative

We believe in the power of working together. We are stronger as a community of practice - inspiring each other, identifying shared goals, and providing reciprocal support leads to greater success.

Open-minded

We are receptive to new ideas and we value the diversity of experiences and skills. We are committed to listening to everyone across the RAU community.

Resourceful

We adopt creative approaches to achieve our goals while setting higher standards, promoting professionalism and sustainability.

Responsible

Individually and collectively we take accountability for our actions working with integrity to achieve the highest ethical standards.

Inclusive

We acknowledge the fundamental value and dignity of all individuals and are committed to maintaining an environment that seeks to eliminate all forms of discrimination and respects diverse traditions, heritages, and experiences.



We inspire our graduates...



RAU VALUES Collaborative, Open-minded, Resourceful, Responsible & Inclusive.



PROFESSIONAL APPROACH

To be reflective, self-aware team members with excellent communication skills approaching new challenges with flexibility and confidence.



SUSTAINABLE MINDSET

To commit to environment and regeneration, demonstrating an understanding of global complexity and system thinking.



INNOVATIVE THINKER

To have commercial acumen and curiosity, seeking innovative solutions to the real-world.



TECHNICALLY SKILLED

To enter the workplace as technically and digitally skilled practitioners who value practical knowledge and scientific evidence.

Section 10 – Progression

This programme is designed to provide a broad-based introduction to the rapidly changing discipline of cultural heritage management. It sets cultural heritage management in wider professional context, bringing together the analysis of heritage values and significance, audience understanding, and the role of sustainable regeneration in future heritage resilience. In consequence, the course is suited to those who are seeking curatorial or consultancy roles where this breadth of knowledge is seen as desirable.

Our emphasis on portfolio building and the completion of 'live' projects with heritage organisations for assessment ensures that our graduates leave with a solid and growing network of professional collaborators and stakeholders who are aware of their professional qualities. It also allows learners to build their interpersonal and other 'soft' skills alongside acquiring essential knowledge, meaning that our graduates have a head start in entering into this highly competitive sector.

The degree will enable graduates to pursue a wide range of careers in the cultural heritage sector. Elective modules will allow students to tailor their MSc to a specialist area (for example, standing buildings consultancy or archaeology) within the wider sector. On completion of the course our students will be able to work in local authorities, heritage organisations, museums, collections, as self-employed consultants, and in the private sector, which require specialists with an in-depth and applied understanding of cultural heritage.

Section 11 – Student support, wellbeing and counselling

The [University](#) is offering a wide range of support to all RAU students, including practical advice and guidance as well as emotional support.

Disability and Neurodivergent support

We support disabled & neurodivergent students and students with long-term health conditions. These disabilities include dyslexia, mental health diagnoses, ADHD, autism, mobility challenges, sensory impairments and many more. Students are encouraged to make contact with Student Services as early as possible by emailing: studentservices@rau.ac.uk.

When you tell us about a disability, you will be offered support based on your specific needs, which can include:

- **Alternative exam arrangements** such as extra time, rest breaks, or a smaller room.
- **Access to support workers** such as study skills tutors, specialist mentors, readers and scribes.
- Access to assistive technology (AT), which helps remove barriers to learning, communication and participation. The AT can help students who face difficulties with taking notes, organisation and time management.

Mental Health Support

Student Services has a dedicated team who are here to support you with the emotional challenges that can crop up during university life. They take a wide-ranging approach to mental health support, and the team ensure they are available for informal chats as well as providing in-depth support for students with emerging or existing mental health conditions.

The team also offer mental health support in the form of daily drop-in sessions, weekly group Time to Talk sessions, mental health workshops, awareness and campaign days and 1:1 confidential meetings for when students face challenges to their wellbeing.

Student Services can also refer students for counselling sessions with an external agency if they are required. They can also signpost you to our Student Assistance Programme, providing 24/7 care, support and advice.

Academic Support Tutor Programme

All students have access to the Academic Support Tutor (AST) programme, which provides high-quality academic support for students. ASTs provide timetabled group tutorials and individual support for students who are most at risk. Group tutorials focus on providing high-quality academic support at the appropriate academic level; advice and guidance in relation to the course; and advice about making study choices on the course (in line with the AST Handbook). Individual support focuses on continuation and may be in person or online.

Section 12 – Enhancing the Quality of Learning and Teaching

The programme is subject to the University's rigorous quality assurance procedures which involve subject specialist and internal peer review of the course at periodic intervals, normally of 6 years. This process ensures that the programme engages with the applicable national Subject Benchmarks and references the Framework for Higher Education Qualifications.

All programmes are monitored on an annual basis where consideration is given to:

- External Examiner Reports
- Key statistics including data on retention and achievement
- Results of the Student Satisfaction Surveys
- Feedback from Student Delegates from programme committees

- Feedback from Student-Staff Liaison committees
- Annual Programme Monitoring